2020 Digital Roadmap

"Enabling through technology" – a local route map for an improved, more sustainable health and care system"

EVERY LOCAL AREA (CO-ORDINATED BY CCG) HAS BEEN INVITED TO:
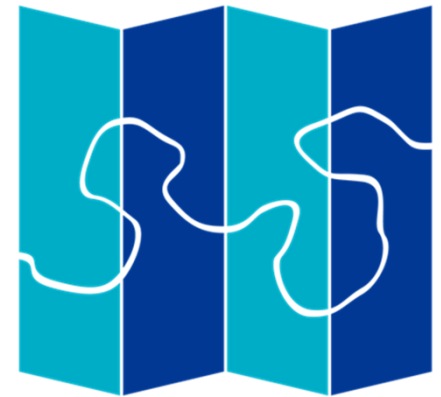
NHS England

1.

Confirm a **Footprint** detailing the partners and the governance arrangements to drive the local health and care system to become paper-free at the point of care
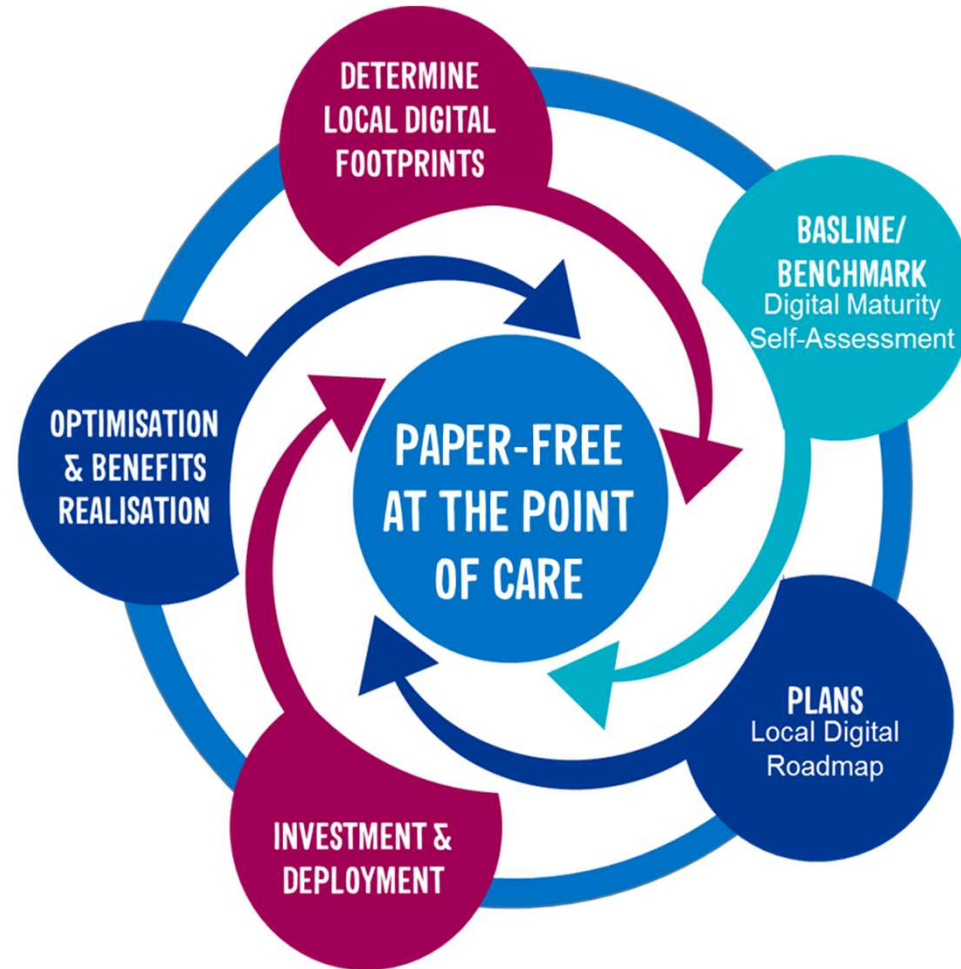
2.

Baseline and benchmark (NHS providers) progress towards being paper-free at the point of care using a new **Digital Maturity Self-Assessment Tool**

3.

Create a **Digital Roadmap** outlining the steps (operational and strategic) to be taken towards becoming paper-free at the point of care

HOW THIS ALL FITS TOGETHER

AS A HEALTH AND CARE PROFESSIONAL, PAPER-FREE WILL MEAN I CAN:

NHS England

Records, Assessments and Plans
Capture information electronically for use by me and share it with other professionals through the Integrated Digital Care Record

Asset & resource optimisation
Increase efficiency to significantly improve the quality and safety of care

Medicines Management and Optimisation
Ensure people receive the right combination of medicines every time

Transfers of Care
Use technology to seamlessly transfer patient information at discharge, admission or referral

Orders & Results Management
Use technology to support the ordering of diagnostics and sharing of test results

Decision Support
Receive automatic alerts and notifications to help me make the right decisions

Remote Care
Use remote, mobile and assistive technologies to help me provide care

What can we do already in NEW Devon?
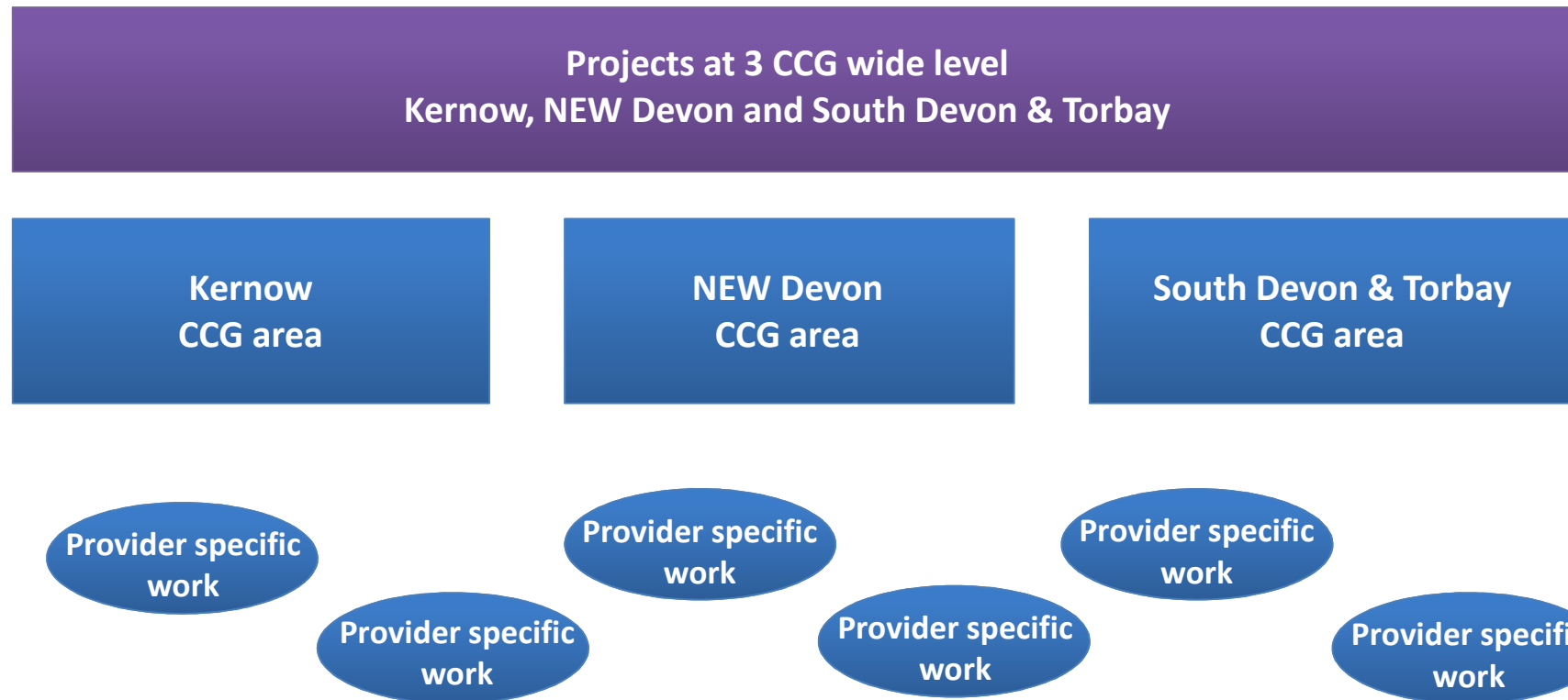
10 universal priorities:

1. Professionals across care settings can access GP held information (medications etc.) **Partial – infrastructure for '2' will enable this**
2. Clinicians in urgent & emergency care settings can access key GP held information **Partial – rolling out – 85% GP practices committed, North Devon Hosp ED, Devon Docs. SWAST keen to pilot across Devon and Torbay, RDE now exploring, PHNT yet to commit**
3. Patients can access their GP record **Partial – Available via Patient Online for over 90% of Practices**
4. GPs can refer electronically to secondary care **Complete – use of DRSS**
5. GPs receive timely discharge summaries from secondary care **Partial - 1st phase complete in all other than PHNT – now moving to more structured information set**

What can we do already in NEW Devon?

10 universal priorities (cont'd):

6. Social care receive timely electronic assessment, discharge and withdrawal notices from acute care **Currently being scoped**
7. Clinicians in unscheduled care settings can access child protection information with social care professionals notified **Currently being scoped**
8. Professionals across care settings made aware of end of life preference information **Partial – infrastructure for '2' will enable this, further scoping required**
9. GPs and community pharmacists can utilise electronic prescriptions **Partial – awaiting update**
10. Patients can book appointments and order repeat prescriptions from their GP practice using online services **Complete – it has been enabled however key issue is uptake and use**

Our plan

Projects at 3 CCG wide level
Kernow, NEW Devon and South Devon & Torbay

**Kernow
CCG area**

**NEW Devon
CCG area**

**South Devon & Torbay
CCG area**

Provider specific work

Provider specific work

Provider specific work

Provider specific work

Provider specific work

Provider specific work

Next Steps

- Confirmation from HWB Board that in line with strategic direction and will support integration

- Plan Submitted to NHSE for approval

- Detailed Planning and Implementation